



Head Office :GB 10A & B, Karma Stambh, L.B.S. Marg,Vikhroli (W) , Mumbai - 400083Tel: 25799326/9619486622, e-mail: acblho@arihantbank.com website: www.arihantbank.com

GRIEVANCE REDRESSAL

Customers can lodge a Complaint in the following ways for Redressal.

- 1) Complaint book is available at the branch and format of the same is displayed on the Notice Board. The format can be downloaded from website www.arihantbank.com .
- 2) Complaint can be raised through email or letter to Branch / Nodal officer.
- 3) Nodal officer will address the grievance of the customer, if not resolved at the branch.
- 4) Grievance Redressal authority vested with Nodal officer and his designation, phone number and office address are given below:

NODAL OFFICER:

Shri Bikash Chandra Biswas
Chief Executive Officer
Shri Arihant Co-operative Bank Ltd.
GB 10 A & B, Karma Stambh,
L.B.S. Marg, Vikhroli (w), Mumbai – 400083.
Mob. no.022-25799320 / 8657964793
Email id: ceo@arihantbank.com

To Register Online Complaint on Ombudsman Portal <https://cms.rbi.org.in>